

NATIONAL ASSEMBLY SECRETARIAT

Press Release

The 20th October, 2015

The Standing Committee on Cabinet Secretariat met in Parliament House, Islamabad.

The Standing Committee on Cabinet Secretariat met under the Chairmanship of **Rana Muhammad Hayat Khan, MNA** to discuss the Performance of PIA/CAA.

The Committee appreciated the commitment level of the present management of PIA however, directed that PIA may take stringent measures to overcome its deficiencies by ensuring punctuality of flights and providing international facilities to consumers so that they prefer to fly with PIA. The Committee directed that PIA may ensure proper liaison with passengers in case of delayed/cancelled flights through complaint desks and SMS them timely to avoid embarrassment among the passengers. The Committee directed that PIA may ensure transparency while making fresh recruitments in PIA and procedure adopted in this regard may be informed to the Committee in its next meeting.

The Committee expressed concern over the slow pace of work on Islamabad Airport and directed that CAA may ensure the completion of Islamabad Airport without further delay.

Earlier, Chairman, PIA and Secretary, CAA briefly apprised the Committee about the efforts made by them to improve the performance of PIA/CAA and problems faced by them in this regard.



(KHALID MALIK JOYIA)
Secretary Committee